

WITHDRAWAL POLICY

The following right of withdrawal applies only to consumers, i.e. natural persons who enter into a legal transaction for purposes that are predominantly neither commercial nor self-employed professional activities. No voluntary right of withdrawal is granted to business customers, tradespeople, associations, or public authorities.

Right of withdrawal

You have the right to withdraw from this contract within fourteen days without giving any reason.

The withdrawal period is fourteen days from the day on which you or a third party named by you, who is not the carrier, took possession of the goods.

To exercise your right of withdrawal, you must inform us

Obstland-Kellerei Allacher GmbH

Hans Allacher

Winzergasse 10–16

7122 Gols

Tel.: +43 2173 2609

E-mail: allacher@fruchtwein.at

by means of a clear statement, for example by a letter sent by post or by e-mail, of your decision to withdraw from this contract. You may also electronically fill in and submit the sample withdrawal form or any other clear statement on our website

<https://www.fruchtwein.at/de/widerruf>. If you make use of this option, we will promptly confirm receipt of such a withdrawal, for example by e-mail.

To meet the withdrawal deadline, it is sufficient that you send your notice exercising the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we shall reimburse all payments received from you, including delivery costs, without undue delay and at the latest within fourteen days from the day on which we received notification of your withdrawal from this contract, except for additional costs resulting from your choice of a type of delivery other than the least expensive standard delivery offered by us. For this reimbursement, we will use the same means of payment that you used for the original transaction unless expressly agreed otherwise with you; in no event will you be charged any fees for this reimbursement.

We may withhold reimbursement until we have received the goods back or until you have supplied evidence that you have returned the goods, whichever is the earlier.

You must send back or hand over the goods to us without undue delay and in any event no later than fourteen days from the day on which you inform us of the withdrawal from

this contract. The deadline is met if you send the goods before the period of fourteen days has expired.

You bear the direct costs of returning the goods.

You are only liable for any diminished value of the goods if this loss in value is due to handling of the goods other than what is necessary to establish the nature, characteristics, and functioning of the goods.

Sample withdrawal form

(If you wish to withdraw from the contract, please fill out this form and return it to us.)

To

Obstland-Kellerei Allacher GmbH

Hans Allacher

Winzergasse 10–16

7122 Gols

E-mail: allacher@fruchtwein.at

I/We (*) hereby withdraw from the contract concluded by me/us (*) for the purchase of the following goods:

Order or invoice number: _____

Article description / quantity: _____

Ordered on / received on (*): _____

Name of consumer(s): _____

Address of consumer(s): _____

Signature of consumer(s) *(only if notified on paper)*

Date

() Delete as appropriate.*